

LOGO

Grandcity Mart

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ACCEPTABLE USE POLICY

Welcome to GrandCity Mart. This Acceptable Use Policy outlines the rules governing the use of our marketplace by customers, vendors, and visitors. By accessing or using our platform, you agree to comply with this Policy.

1. About GrandCity Mart

GrandCity Mart is a multi-vendor online marketplace that connects independent sellers ("Vendors") with buyers ("Customers"). Vendors are responsible for the products they list and sell through the platform.

2. Prohibited Activities

Users may not use GrandCity Mart to:

- Sell illegal, stolen, counterfeit, or unauthorized products.
- Sell weapons, firearms, explosives, or dangerous goods.
- Sell illegal drugs or controlled substances.
- Sell products that infringe intellectual property rights.
- Engage in fraud, money laundering, phishing, or deceptive practices.
- Upload misleading product descriptions or false advertising.
- Interfere with the security or operation of the platform.
- Attempt unauthorized access to accounts or systems.
- Use automated bots to scrape or misuse platform data.

3. Vendor Responsibilities

Vendors agree to:

- Provide accurate business information.
- List only products they are legally permitted to sell.
- Maintain accurate inventory.
- Fulfill customer orders promptly.
- Provide truthful product descriptions.
- Respond to customer inquiries professionally.

- Comply with all applicable laws and regulations.

4. Customer Responsibilities

Customers agree to:

- Provide accurate shipping information.
- Use secure payment methods.
- Refrain from fraudulent charge backs.
- Respect vendors and platform staff.

5. Intellectual Property

Users may not upload content that infringes copyrights, trademarks, or other intellectual property rights.

6. Enforcement

GrandCity Mart reserves the right to:

- Remove prohibited listings.
- Suspend or terminate accounts.
- Cancel suspicious transactions.
- Report unlawful activities to relevant authorities.

7. Changes to this Policy

GrandCity Mart may update this Policy at any time. Continued use of the platform constitutes acceptance of any revisions.

Contact

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